



ESTD-1952

Raj Narain College Hajipur, Vaishali

A NAAC ACCREDITED INSTITUTE (GRADE B)
 (With 'Centre of Excellence' Status of Govt. of Bihar)
 A Constituent Unit of B.R.A Bihar University, Muzaffarpur



Email: ncollegehajipur@rediffmail.com Website: www.ncollegehajipur.in

INTERNAL QUALITY ASSURANCE CELL (IQAC)

STUDENTS SATISFACTION SURVEY (2018-19)

Students Satisfaction Survey (SSS) 2018-19 was conducted for the first time among the Undergraduate and Postgraduate students of Raj Narain College using customized Form in each and every Department. The questionnaire was framed based on NAAC guidelines. Students have rated the question on a scale of 0 to 4. The summary was presented in the IQAC meeting and is also displayed on the college website.

Number of Responses received for the (SSS) Survey = 226

Overall average score		3.11
1	How much of the syllabus was covered in the classes?	3.06
2	How well did the teachers prepare for the classes?	3.20
3	How well were the teachers able to communicate?	3.20
4	The teacher's approach to teaching can best be described as: Excellent- Very Good- Average- Not good	3.01
5	Fairness of the classes & internal evaluation process by the teachers.	3.45
6	Was your performance in assignments discussed with you?	3.01
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	2.90
8	The teaching and mentoring process in your institution helps you in cognitive, social and emotional growth.	2.95
9	The institution provides multiple opportunities to learn and grow.	3.00
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	2.92
11	Your mentor provides a necessary follow-up with an assigned task to you.	3.05
12	The teachers illustrate the concepts through examples and applications in classes mode.	3.35
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.15
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.15
15	The institution makes effort to enforce discipline/ rules during classes	3.30



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	teaching learning process.	
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.00
17	Teachers encourage you to participate in ' Joint Sessions ' for curricular activities and 'soft-skills.	3.20
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.20
19	What percentage of teachers use ICT tools such as White e-Board/ Jam, Multimedia, etc. while teaching.	2.85
20	The overall quality of teaching-learning process in college is very good.	3.25
21	<p><u>Give three observations / suggestions to improve the overall teaching – learning experience in your institution.</u></p> <p><u>Some valuable Suggestions:</u></p> <ol style="list-style-type: none"> 1) The teachers must enforce discipline in classes. 2) The teachers of the Department should arrange meeting with students once in a week so that most difficult chapters could be taught first. 3) More smart classes are required. 4) Some teachers provide only scanned pdf for teaching that causes difficulty. 5) Teachers should conduct classes as per Routine. Change in Classes should be communicated one day before. 6) More classrooms should be constructed in the college to avoid last minute change. 7) Teachers should be more active in communication with the students and understand their fields of problems 	



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	<p>8) Teachers should provide notes after teaching.</p> <p>9) More training facilities should be provided to let students acquire practical knowledge.</p> <p>10) Use better graphics and visual media to make students understand well.</p> <p>11) Teachers should help in finding relevant reference materials in the library.</p> <p>12) The lectures should be in English as well as in Hindi, so that all the students can understand everything properly.</p> <p>13) It will be helpful if students can get notice for exams before 1 month.</p> <p>14) All students should be included in a WhatsApp group so that anyone may be benefitted.</p> <p>15) Explanation of the theories should be done in a practical way and not by lectures only.</p> <p>16) Modern laboratories should be provided in the College.</p> <p>17) The professors should be friendly with the students.</p> <p>18) Teaching methods should be improved. Sometimes I find some explanations difficult to understand.</p> <p>19) Library should contain more types of book on a particular subject.</p> <p>20) Availability of teaching-learning materials in both Hindi and English version is needed.</p> <p>21) Teachers should be supportive to every student in discussion of Assignments.</p> <p>22) More co-curricular activities should be organized</p>	
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